Patērētāju tiesību aizsardzības centram

Brīvības ielā 55, Rīgā, LV-1010

**IESNIEGUMS PAR MAKSĀJUMU ATMAKSĀŠANU PAR NESAŅEMTU KOMPLEKSU TŪRISMA PAKALPOJUMU\***

**Tiesības uz naudas atmaksu ir tikai tiem ceļotājiem, kuri noslēdza līgumu par kompleksu tūrisma pakalpojumu (piemēram, transports + viesnīca). Atsevišķi tūrisma pakalpojumi, piemēram, tikai avio biļešu iegāde, viesnīcu rezervācija vai apdrošināšana, nav uzskatāmi par kompleksiem tūrisma pakalpojumiem un uz tiem neattiecas nodrošinājuma sniegtā aizsardzība.**

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| **I Iesniedzējs**   |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | **personas kods** |  |  |  |  |  |  | **–** |  |  |  |  |  | | **dzīvesvietas adrese** |  | | | | | | | | | | | | | | **tālrunis** |  | | | | | | | | | | | | | | **e-pasts** |  | | | | | | | | | | | | | |

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| **II Lūgums**   |  | | --- | | **Saskaņā ar \_\_\_.\_\_\_.\_\_\_\_\_. noslēgto līgumu Nr. \_\_\_\_\_\_ lūdzu atmaksāt naudas summu \_\_\_\_\_\_\_\_ EUR apmērā.** |   ***!*** ***Jānorāda visa par ceļojumu samaksātā naudas summa vai tā naudas summa, kas veidojas kā starpība starp ceļotāja samaksāto un sabiedrības ar ierobežotu atbildību "Mouzenidis Travel-Riga" vai citas personas atmaksāto naudas summu.*** |

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| **III Informācija par noslēgto līgumu**   |  |  | | --- | --- | | **tūrisma operators** | **Sabiedrība ar ierobežotu atbildību "Mouzenidis Travel-Riga"** | | **reģistrācijas numurs** | **40103608718** | | **tūrisma aģents\*** |  | |  | | | **līguma Nr.** |  | | **līguma datums** |  | | **līgumu parakstījusi persona (v., u.)** |  | | **ceļotāju skaits līgumā** |  | | **ceļojuma kopējā cena līgumā (EUR)** |  |     *\*Aizpilda, ja līgums ir noslēgts ar tūrisma aģentu***.** |

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| **IV Samaksa par ceļojumu**   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **datums** |  | | | | | | | | | | | | | | | | | | | | | | **maksātāja vārds, uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | **konta Nr. (ja bankas pārskaitījums)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **čeka vai kvīts Nr. (ja skaidrā naudā)** |  | | | | | | | | | | | | | | | | | | | | | | **summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | |   *! Turpmākās šīs sadaļas ailes piekopē un aizpilda gadījumā, ja samaksa par ceļojumu tika veikta vairākos maksājumos.*   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **datums** |  | | | | | | | | | | | | | | | | | | | | | | **maksātāja vārds, uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | **konta Nr. (ja bankas pārskaitījums)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **čeka vai kvīts Nr. (ja skaidrā naudā)** |  | | | | | | | | | | | | | | | | | | | | | | **summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **datums** |  | | | | | | | | | | | | | | | | | | | | | | **maksātāja vārds, uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | **konta Nr. (ja bankas pārskaitījums)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **čeka vai kvīts Nr. (ja skaidrā naudā)** |  | | | | | | | | | | | | | | | | | | | | | | **summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | |   *! Iesniegumam jāpievieno samaksu apliecinošs/i dokuments/i (čeka vai stingrās uzskaites kvīts kopija vai ar bankas zīmogu vai elektronisko parakstu apliecināts maksājuma uzdevums).*  **! Esmu informēts, ka kases čeka vai stingrās uzskaites kvīts oriģināls, kurš apliecina samaksas faktu par kompleksu tūrisma pakalpojumu, ir jāglabā vismaz 3 gadus no samaksas brīža.** |

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| **V Iesniegums par naudas atmaksāšanu sabiedrībai ar ierobežotu atbildību "Mouzenidis Travel-Riga" vai tūrisma aģentam**   |  |  | | --- | --- | | **iesnieguma datums** |  | | **iesniedzēja vārds, uzvārds** |  | | **atmaksai pieteiktā summa (EUR)** |  |   *! Iesniegumam PTAC jāpievieno sabiedrības ar ierobežotu atbildību "Mouzenidis Travel-Riga" vai tūrisma aģentam iesniegtā iesnieguma kopija vai e-pasta vēstules izdruka!* |

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| **VI Saņemta atmaksa no sabiedrības ar ierobežotu atbildību "Mouzenidis Travel-Riga", tūrisma aģenta vai citas personas**   |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **saņemts** |  | **JĀ** | | | |  | | | | **NĒ** | | | |  | | | | **saņemts no** |  | | | | | | | | | | | | | | | | | | | | | | | | | **datums** |  | | | | | | | | | | | | | | | | | | | | | | | | | **saņēmēja konta Nr.** |  | |  |  |  | |  |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **saņēmēja vārds, uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | **summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | | | | |   *! Iesniegumam jāpievieno dokuments/i, kas apstiprina naudas saņemšanas faktu, piemēram, maksājuma uzdevuma izdruka vai bankas konta izdruka par konkrēto maksājumu.* |

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| **VII Informācija naudas atmaksai**   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **personas kods** |  | |  | |  | |  | |  | |  | | **–** | |  | |  | |  | |  | |  | | | **bankas nosaukums** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **bankas kods** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **saņēmēja konta Nr.** |  |  | |  | |  | |  | |  | |  | |  | |  | |  |  |  | |  | |  | |  |  |  |  |  |  |  | | **atmaksājamā summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |   **Kontaktinformācija:**   |  |  | | --- | --- | | **tālrunis** |  | | **e-pasts** |  |   *! Turpmākās šīs sadaļas ailes piekopē un aizpilda gadījumā, ja atmaksu par savu samaksāto naudas summu par nenotikušu komplekso tūrisma pakalpojumu katrs maksātājs vēlas saņemt atsevišķi uz savu norēķinu kontu.*   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **personas kods** |  | |  | |  | |  | |  | |  | | **–** | |  | | |  | |  | |  | |  | | | **bankas nosaukums** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **bankas kods** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **saņēmēja konta Nr.** |  |  | |  | |  | |  | |  | |  | |  | |  |  | |  | |  | |  | |  | |  |  |  |  |  |  |  | | **atmaksājamā summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |   **Kontaktinformācija:**   |  |  | | --- | --- | | **Tālrunis** |  | | **e-pasts** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **personas kods** |  | |  | |  | |  | |  | |  | | **–** | |  | | |  | |  | |  | |  | | | **bankas nosaukums** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **bankas kods** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **saņēmēja konta Nr.** |  |  | |  | |  | |  | |  | |  | |  | |  |  | |  | |  | |  | |  | |  |  |  |  |  |  |  | | **atmaksājamā summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |   **Kontaktinformācija:**   |  |  | | --- | --- | | **Tālrunis** |  | | **e-pasts** |  | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| **VIII Pielikumā pievienotie dokumenti**   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  | **kopija/s uz \_\_\_\_ lp.** | |  | **JĀ** | **NĒ** | | **1.** | **Līguma kopija ar tūrisma operatoru (tūrisma aģentu)** |  | **jau iesniegts PTAC** |  |  | | **2.** | **Apmaksu apstiprinošie dokumenti/kopijas** |  | **jau iesniegts PTAC** |  |  | | **3.** | **Iesnieguma par naudas atmaksāšanu sabiedrībai ar ierobežotu atbildību "Mouzenidis Travel-Riga" vai tūrisma aģentam kopija** |  | **jau iesniegts PTAC** |  |  | | **4.** | **No sabiedrības ar ierobežotu atbildību "Mouzenidis Travel-Riga" vai citas personas samaksu saņemšanu apstiprinošo dokumentu kopijas** |  | **jau iesniegts PTAC** |  |  | | **5.** |  |  | **jau iesniegts PTAC** |  |  | | **6.** |  |  | **jau iesniegts PTAC** |  |  | | **7.** |  |  | **jau iesniegts PTAC** |  |  | |

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| **IX Papildinformācija**   |  | | --- | |  | |

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| **Ar savu parakstu apliecinu, ka:**   1. **Neesmu saņēmis no sabiedrības ar ierobežotu atbildību "Mouzenidis Travel-Riga", tūrisma aģenta vai citas personas citus maksājumus, izņemot tos, kas norādīti VI sadaļā;** 2. **Visas iesniegumā norādītās ziņas ir patiesas.**   **Iesniegts**   |  |  |  |  | | --- | --- | --- | --- | | **Datums** |  |  |  | | **Paraksta atšifrējums** |  | **paraksts** |   *\*Sagatavots, pamatojoties uz Tūrisma likuma 8.1 panta pirmās daļas 4.punktu.* |