

If the goods are not delivered within the specified time limit

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Translated by machine translator

If you have entered into a distance agreement with the seller, it shall be settled within 30 days of the date on which the seller received the order, unless you have expressly and unequivocally agreed on a different time-limit for the execution of the order, then the seller is obliged to supply the goods by that date.

If you do not receive the goods within the deadline stipulated in the contract and you are no longer interested in the performance of the contract (e.g. compliance with the deadline for the execution of the order was so important to you that the delivery of the goods, even though it is very late, makes no sense to you and you that late delivery does not mean the performance of the contract), then you have the right to withdraw from the contract unilaterally (to refuse the order), payment, if any. . In this case, you do not have to accept the ordered but late delivery and do not have to pay the price.

If an Internet store has not delivered the item within a specified time limit, you must require it to deliver the item within an appropriate additional time limit. If the Internet Store has not supplied any additional goods within the deadline, then you can break the contract. . In the event of termination of the contract, the Internet shop is obliged to repay all amounts paid under the contract without undue delay.

<https://www.ptac.gov.lv/en/if-goods-are-not-delivered-within-specified-time-limit>